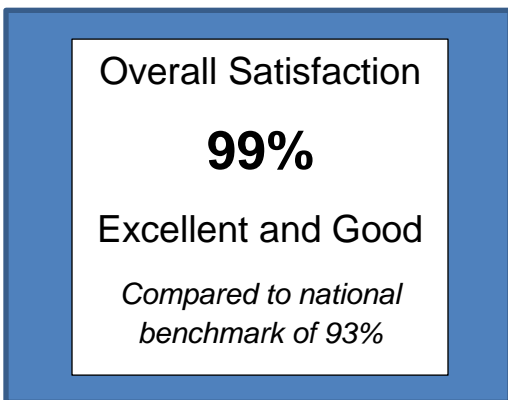




## **2010 St. John's Meadows Resident Satisfaction Survey Results**

*219 Surveys Completed*



### **Primary Strengths**

- Commitment to independence
- Maintenance of apartment
  - Home-like atmosphere
- Provision of healthcare services
  - Caring & concern of staff
  - Respectfulness of staff

### **What participants said about St. John's...**

- The staff is very obliging. I asked for a blind for my patio. It was hung the following day. That is typical of the eagerness of the staff to help us enjoy this place. They are 100%.
- Nothing is ever perfect but the Meadows comes close to it!
- Staff are excellent, friendly , concerned and compassionate.